



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

OUTPUTS	DEPARTMENT BUDGET FY 2014 (in million)	OVERALL RESULTS ASSESSMENT SERVICE/ PRODUCT RESULTS				RATING	
		PERFORMANCE INDICATORS	FY 2013 ACTUAL ACCOMPLISHMENT	FY 2014 TARGET	FY 2014 ACTUAL ACCOMPLISHMENT		
MAJOR FINAL OUTPUTS							
<p>The Department's thrusts and priorities are responsive to the Key Results Areas of President Benigno S. Aquino III's Social Contracts with the Filipino people, specifically in contributing to employment creation and poverty reduction, and guided by the good spirit of good governance. The labor and employment policies are also anchored on the strategic framework of the Philippine Development Plan, 2011-2016 with the goal of inclusive growth and poverty reduction. These are translated into strategies and concrete actions in the Philippine Labor and Employment Plan (LEP) 2011-2016.</p>	Php305,000	Number of policies updated, issued and disseminated	44 policies	2,120 policies	2,526 policies	119%	
		Number of productivity advisory assignments undertaken	250,039 advisories	255,000 advisories	293,801 advisories	115%	
		Number of advisory requests acted upon	5,736 advisories	3,072 advisories	3,462 advisories	113%	
		Number of research studies conducted and published and disseminated	15 research studies	15 research studies	15 research studies	100%	
		Percentage of stakeholders that rate policies as satisfactory or better		65%	70%	108%	
			Percentage of policies that are updated, issued and disseminated in the last 3 years		75%	70%	93%
	<p>Labor Policy Services</p>	Php7,251,000	Number of qualified persons referred for placement	1,561,000 persons	1,600,000 persons	2,019,274 persons	126%
			Number of individuals reached through Labor Market Information (LMI)	2,100,000 individuals	1,695,630 individuals	2,981,543 individuals	176%
			Number of beneficiaries provided with livelihood assistance (P6,700 on the average per capital cost/project)	101,680 beneficiaries	100,000 beneficiaries	127,304 beneficiaries	127%
			Number of beneficiaries under Special Program for the Employment of Students (SPES)	167,569 beneficiaries	200,000 beneficiaries	182,573 beneficiaries	91%
Number of trainees			208,477 trainees	182,098 trainees	267,737 trainees	147%	
<p>Employment Facilitation and Capacity Building Services</p>	Php697	Number of workers served	4,207,458 workers	4,022,255 workers	4,385,380 workers	109%	
		Number of workers monitored	1,836,345 workers	1,805,532 workers	1,645,475 workers	91%	
		Percentage of workers who rate the services provided as satisfactory or better		77%	70%	91%	
		Percentage of affected workers provided service within the prescribed PCT	100% (58,680)	95%	100%	105%	
<p>Labor Force Welfare Services</p>	Php1,546	Number of establishments inspected	39,420 establishments	76,767 establishments	76,908 establishments	100%	
		Number of skilled workers assessed for certification	1,019,022 workers	919,928 workers	1,187,469 workers	129%	
		Disposition rate (SpeED)	95%	94%	90%	96%	
		Percentage of application for permits/licenses/registration processed within prescribed PCT	100%	93%	100%	108%	
<p>Employment Regulation Services</p>							



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<p>The Department's thrusts and priorities are responsive to the Key Results Areas of President Benigno S. Aquino III's Social Contracts with the Filipino people, specifically in contributing to employment creation and poverty reduction, and guided by the good spirit of good governance. The labor and employment policies are also anchored on the strategic framework of the Philippine Development Plan, 2011-2016 with the goal of inclusive growth and poverty reduction. These are translated into strategies and concrete actions in the Philippine Labor and Employment Plan (LEP) 2011-2016.</p>	STO and GASS						
	Establishment of ISO-aligned Quality Management System		ISO Certified: 8 ROs and 4 attached agencies	QMS documents prepared	<ul style="list-style-type: none"> Three (3) Manuals (Quality Procedures and Work Instructions) approved, covering 38 processes of DOLE OSEC Proper, Bureau, and 3 Attached Agencies. Ongoing Documentation: 6 ROs and 4 AAs (NCR, ROs 1, 2, 4A, 4B, 5 and ILS, RRC, MWPC, NO4B) External Audit, Stage 2: 2 AAs (ECC and OSHC) ISO Certified: 7 ROs and 1 AA (CAR, ROs 3, 6, 7, 9, 10, and 11 and OWWA) 1st Surveillance ISO-Certified: Batch 1 of ISO Certified TESDA Offices 2nd Surveillance ISO Certified: Batch 2 of ISO-Certified TESDA Offices 3rd Surveillance ISO Certified: CAAGA Re-certified 2014-2017: 1 RO and 2 AAs (RO 12, and NMP, POEA) 	100%	
	Number of trainings of productivity and service quality		22 newly-hired employees underwent Customer Service Excellence Training	2 batches for newly hired employees includes session on customer service orientation	2 batches of orientation for newly hired employees	100%	
			9 Batches of Basic Course for LLCOs (Level 1) includes session on productivity and customer service orientation	8 batches of Basic Course for LLCOs (Level 1) includes session on productivity and customer service orientation; Learning sessions on productivity conducted in all DOLE offices and agencies; Productivity Talks Integrated into DOLE-Central Office Flag Ceremony	8 batches of Basic Course for LLCOs - Level 1A-6 batches - Level 1B-2 batches Productivity Talks in 17 CO Flag Ceremony	100%	
	SUPPORT TO OPERATIONS		Officials and employees attended the Training Program to Develop Philippine Productivity Professionals at Nanyang Polytechnic, Singapore	Officials and employees attended the Training Program to Develop Productivity Professionals: Focus on Creativity and Innovation at Nanyang Polytechnic, Singapore	Three (3) batches of Training Program to Develop Productivity Professionals: Focus on Creativity and Innovation at Nanyang Polytechnic in Singapore for DOLE Officials and employees	100%	
	Number of trainings on Core functions		9 batches of LLCO training and 1 Trainers Training on advance Course (Level 2) for LLCOs (ARDs and TSSD Chiefs of ROs participated)	8 batches of Basic Course for LLCOs 3 batches of Technical Staff Inspection Training for LLCOs 2 batches of Orientation on the Conduct of Joint Assessment on Board Domestic Ship	8 batches of Basic Course for LLCOs 3 batches of Technical Staff Inspection Training for LLCOs 4 batches of Orientation on the Conduct of Joint Assessment on Board Domestic Ship	100%	
			1 batch of training for NRCO personnel on overseas employment policies, programs and services	1 batch of training for NRCO personnel including frontliners in the ROs on "Fostering the Social and Professional Reintegration of Filipino Return Migrants"	1 batch of training for NRCO personnel	100%	
			1 batch of training for NRCO personnel on overseas employment policies, programs and services	1 batch of training for focal persons of livelihood programs on evaluation of project proposals	1 training conducted	100%	
			1 batch of training including Immersion for Labor Attaches, Welfare Officers and Administrative Staff for Deployment	2 batches of training including Immersion for Labor Attaches, Welfare Officers and Administrative Staff for deployment	1st batch of training (with 3 activities and immersion)	100%	



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<p>The Department's thrusts and priorities are responsive to the Key Results Areas of President Benigno S. Aquino III's Social Contracts with the Filipino people, specifically in contributing to employment creation and poverty reduction, and guided by the good spirit of good governance. The labor and employment policies are also anchored on the strategic framework of the Philippine Development Plan, 2011-2016 with the goal of inclusive growth and poverty reduction. These are translated into strategies and concrete actions in the Philippine Labor and Employment Plan (LEP) 2011-2016.</p>	SUPPORT TO OPERATIONS		Users' Training for POLO Personnel on the Foreign Labor Operations Information System (FLOIS) in 8 Posts	Users' Training for POLO Personnel on the Foreign Labor Operations Information System (FLOIS) in 10 Posts		Users Training for: - POLO personnel in 4 Posts - 52 POLO personnel who were deployed in 25 Posts	100%	
			Number of trainings on Core functions	2 batches of Enhanced Conciliation-Mediation Training for SEa Desk Officers (SEADOs)	4 batches of Basic Training for Newly Designated SEADOs	4 batches of Basic Training for Newly Designated SEADOs	100%	
			Development of modules both for internal and external customers	3 learning modules developed (Transformative Organization Management, Customer Service and Communication training for LLCOs, Workshop on the DOLE Code of Conduct for LLCOs)	3 learning modules (COC for POLO and productivity in the DOLE Module and module developed by LS with Input from HRDS on Anti-Corruption Laws and Policies)	3 learning modules developed (COC for POLO, Productivity in the DOLE and draft module on Anti Corruption Laws and Policies)	100%	
	GENERAL ADMINISTRATIVE SUPPORT SERVICES			Budget Utilization Rate		90%	10 Modules for E-Learning developed	100%
				Obligations BUR Ratio of total obligations to total release.			89.10% Php12,404,249,096 Php13,922,231,244	99%
				Disbursements BUR Ratio of total disbursement to total obligations.		90%	88% Php10,966,037,785 Php12,404,249,096	98%
				Submission to COA				
				Financial Statements for FY 2013 (per PD 1445)	100%	100%	100%	100%
				Report on ageing of Cash Advances (cut-off date November 13, 2014)	100%	100%	100%	100%

Source: Agency Form A/A-1; Assessment of DGM BMB-B



MANAGEMENT ACCOUNTABILITY REPORT CARD (MARC-2)

GOOD GOVERNANCE CONDITIONS	DEPARTMENT OF LABOR AND EMPLOYMENT			
	2012	2013	2014	2015
TRANSPARENCY SEAL	Substantial Compliance	Substantial Compliance	Compliant	
PHILGEPS POSTING	Compliant	Compliant	Compliant	
CASH ADVANCE LIQUIDATION	Compliant	Compliant	Compliant	
CITIZEN'S CHARTER	Compliant	Compliant	Compliant	
SALN	N/A	Substantial Compliance	Compliant	



PRIORITY PROGRAM ACCOUNTABILITY REPORT CARD (P'ARC)

Department of Labor and Employment	PRIORITY PROGRAMS	PROGRAM/ PROJECT BUDGET		OVERALL RESULTS ASSESSMENT		RATING
		(FY 2014) In Million Php	FY 2013 ACTUAL ACCOMPLISHMENTS	FY 2014 TARGETS/ MILESTONES	FY 2014 ACTUAL ACCOMPLISHMENTS	
<p>The Department's thrusts and priorities are responsive to the Key Results Areas of President Benigno S. Aquino III's Social Contracts with the Filipino people, specifically in contributing to employment creation and poverty reduction, and guided by the good spirit of good governance. The labor and employment policies are also anchored on the strategic framework of the Philippine Development Plan, 2011-2016 with the goal of inclusive growth and poverty reduction. These are translated into strategies and concrete actions in the Philippine Labor and Employment Plan (LEP) 2011-2016.</p>	Community Based Employment Program (CBEP)	PHP 260.237 B	1,987,337 jobs Infra: 997,505 Non-infra: 989,832	3,281,443 jobs Infra: 1,451,852 Non-infra: 1,829,591	3,054,120 jobs Infra: 1,094,294 Non-infra: 1,959,826	93%
		PHP 491.488 M	167,569 beneficiaries	200,000 beneficiaries	182,573 beneficiaries	91%
		PHP 652.755 M	101,680 beneficiaries	100,000 beneficiaries	125,509 beneficiaries	126%
	Development of Philippines Qualifications Framework (PQF)	PHP 4 M	Registry of Qualification for Accountancy developed	Development of Qualifications Register for four (4) sectors	Qualifications Register for four (4) sectors developed Comparability studies conducted	100%
		Education and Training Curriculum Review	PHP 6.8 M	Four (4) Training Regulations developed	Updating, development and implementation of 114 Training Regulations	112 Training Regulations updated, developed and implemented
	Career Guidance Advocacy Program	PHP 5.8 M	Career Guidance Advocacy Program: A Plan 2013-2016 launched		200 paperbound copies of Career Guidance Advocacy Program: A Plan 2013-2016 disseminated	100%
			1st Capacity Building Seminar-Workshop conducted on 12-13 September 2013		National Capacity Building Seminar-Workshop of Career Guidance Advocates in two (2) phases conducted	100%
			Piloted in Tagaytay City National Science High School on 22-26 July 2013	Conduct of Annual Career Guidance Week every month of July starting 2013	Career Guidance Week conducted in all regions in last week of July 2015	
					ROs 3, 4a, 5, 7, 8, and 12 conducted Career Information Blitz with 1,135 participants	
					A Step to Success: Shaping up TVET Career Ambassadors Training/Seminar conducted	100%
	Strengthening the Labor Market Information	PHP 1.500 M			Launching of Career Ambassadors as Career Advocates held	
				RCAC conducted in each DOLE RO that forged MOU between DOLE RO and Regional CGAP members	Conduct of one (1) National Career Advocacy Congress	2nd NCAC conducted on 29-30 May 2014 with more than 500 participants
			108 capacity building activities conducted for NGCCAs	Conduct of 22 capability-building activities for NGCCAs and other Career Guidance Practitioners and Advocates	48 trainings conducted covering 1,621 members and 52 NGCCAs	218%
		Project Jobsfit: The DOLE 2020 Vision was reviewed and updated	Updating of Jobsfit LMI Report 2013-2020	Jobsfit LMI report 2013-2020 updated and finalized in March 2014 and 1,000 copies of the printed publication were delivered to DOLE in October 2014	100%	



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			FY 2013 ACTUAL ACCOMPLISHMENTS	FY 2014 TARGETS/ MILESTONES	FY 2014 ACTUAL ACCOMPLISHMENTS		
<p>The Department's thrusts and priorities are responsive to the Key Results Areas of President Benigno S. Aquino III's Social Contracts with the Filipino people, specifically in contributing to employment creation and poverty reduction, and guided by the good spirit of good governance. The labor and employment policies are also anchored on the strategic framework of the Philippine Development Plan, 2011-2016 with the goal of inclusive growth and poverty reduction. These are translated into strategies and concrete actions in the Philippine Labor and Employment Plan (LEP) 2011-2016.</p>	<p>Strengthening the Labor Market Information</p>		<p>Development of 20 additional Career Information Pamphlets to add to existing 144</p> <p>National Integration Workshop on 29 July 2013 that reviewed and validated the regional LMI reports as inputs to the study</p> <p>Updated LMI report of DOLEs labor market signalling activity, Project Jobsfit was launched during the NHRS</p> <p>ICGs on seven (7) KEGs were published or disseminated</p> <p>ICGs on Banking and Finance, Manufacturing, Ownership Dwelling and Real Estate and Wholesale and Retail Trade were developed</p> <p>Enhanced the Phil-Jobnet as the government's main LMI portal</p> <p>110 refurbished Job Skills Kiosks (JSKs) deployed to RO</p>	<p>Development of 20 additional Career Information Pamphlets to add to existing 144</p> <p>Dissemination of 7,000 printed copies of ICG to DOLE ROs, PESO, Career Advocates, students, etc. and uploading of the 4 new KEGs in the BLE website for easy access</p> <p>Deployment of E-PJN developed and improved</p> <p>Development and deployment of 200 new generation DOLE JSKs</p>	<p>161 Career Pamphlets based on the In-demand and Hard-to-Fill occupations developed</p> <p>Four (4) Kapuhan sessions conducted featuring five (5) KEGs</p> <p>6,300 copies of ICGs on seven (7) KEGs disseminated</p> <p>Four (4) new KEGs uploaded in the BLE website in December 2014</p> <p>Enhanced Phil-Jobnet website deployed in April 2014</p> <p>Phil-Jobnet mobile application for Android and iOS developed in October 2014</p> <p>200 new generation DOLE Job Search Kiosks deployed in December 2014</p>	<p>100%</p> <p>100%</p> <p>100%</p> <p>100%</p> <p>100%</p> <p>100%</p> <p>100%</p> <p>100%</p> <p>100%</p>	
		<p>PHP 1.404 B</p>	<p>103,951 individuals enrolled</p>	<p>163,300 enrolees</p>	<p>175,522 individual enrolees</p>	<p>107%</p>	
		<p>Training-for-work Scholarship (TWSP) - Subsidized TVET graduates</p>	<p>91,218 individuals graduated</p>	<p>146,970 graduates</p>	<p>146,988 individuals graduated</p>	<p>100%</p>	
		<p>TESDA Emergency Response, Rehabilitation and Recovery (TERRR) Program (under YRRP)</p>	<p>PHP 281.608 M</p>	<p>3,212 persons trained</p>	<p>24,535 persons to be trained</p>	<p>27,721 persons trained</p>	<p>113%</p>
		<p>Yolanda Recovery and Reconstruction Plan thru DOLE Integrated Livelihood Emergency Employment Program (DILEEP)</p>	<p>PHP 616.230 M</p>	<p>32,238 beneficiaries of emergency employment assistance</p>	<p>81,512 employment/livelihood assistance to beneficiaries</p>	<p>80,592 beneficiaries assisted</p>	<p>99%</p>
		<p>Provision of Livelihood Projects (Typhoon Pablo)</p>	<p>PHP 3.305 M</p>	<p>4,272 beneficiaries</p>	<p>2,600 livelihood assistance to beneficiaries</p>	<p>3,250 beneficiaries assisted</p>	<p>125%</p>